

Regional Committee for Access to Services in English

Regional Committee for access to health and social services in the English language for the English-speaking population (referred to as the *Regional Access Committee*)

Mandate :

The *Regional Access Committee* shall develop the ***Program of access to health services and social services in the English language for the English-speaking population (Access Program)***. in accordance with Section 76 of An Act to modify the organization and governance of the health and social services network, in particular by abolishing the regional agencies, to wit:

“Each public institution must, in the centres it specifies, develop a program of access to English-language health and social services for the English-speaking population it serves or, if applicable, develop such a program jointly with other public institutions in the centres it specifies that are operated by those institutions.

“The program must identify the English-language services that are available in the specified facilities. It must also set out the language requirements for the recruitment or assignment of the personnel needed to provide such services.

“A public institution may, with the consent of a private institution under agreement, specify in its access program any services that may be provided to its users by the private institution under an agreement.

“The program must take into account the institution's human, physical and financial resources; it must also be approved by the Government and revised at least once every five years.”

Status Report

According to the Statistics Canada 2011 census, the English-speaking population of the Bas-Saint-Laurent region is estimated to be 1,125 persons, or 0.66% of the population. The majority of English-speaking persons are concentrated in the RCMs of Rimouski-Neigette (400), La Mitis (145), Rivière-du-Loup (170), Matane (105), Témiscouata (100), and Kamouraska (95).

Designated Centres

No institution is officially designated as bilingual in the Bas-Saint-Laurent region. Taking into account the human, material and financial resources of the institutions, the Access Program developed by the Centre Intégré de Santé et services sociaux (CISSS) in cooperation with the Regional Access Committee and the institutions concerned, has indicated two facilities to serve the English-speaking population of Region 01. These are the *Hôpital régional de Rimouski* and the *Centre hospitalier de la Mitis*.

Indicated facilities in the Bas-Saint-Laurent region

INDICATED FACILITY	MISSIONS	SERVICES OFFERED
Centre hospitalier de la Mitis	CLSC mission	Reception, evaluation and orientation, Info-Santé, home care, routine services, promotion and prevention.
	Health clinic (Clinique de santé)	Reception
	Regional rehabilitation centre for physical disabilities : <i>l'Interaction</i>	RC (regional centre) mission for persons with a physical disability. Reception, evaluation, orientation, occupational therapy, physiotherapy, sensory rehabilitation except speech therapy.
Hôpital régional de Rimouski (Rimouski regional hospital)	CHSGS mission	Reception registration, specialized services directly to patients, out-patient clinic, emergency room, pharmacy, dietetics and sample taking.

	CHSLD mission	Reception and support services.
	CLSC mission	Reception, evaluation and orientation, home care, routine services, promotion and prevention.

Regional Access Committee Membership

Revision date: 2015-12-15

The Regional Access Committee shall be made up of at least seven and no more than eleven members representing the English-speaking population of the Bas-Saint-Laurent region. Committee members shall be appointed by the board of the CISSS from lists of names provided by the organizations promoting the interests of the English-speaking population which have been identified by the provincial committee formed in accordance with Section 509 of the *Act respecting health services and social services*.